

# BRAVECTO™ SATISFACTION GUARANTEE

# 12-WEEK FLEA AND TICK PROTECTION<sup>1\*</sup>

# 1 CHEW 0 WORRIES



If your clients are not achieving the level of flea and tick control that was desired, please call our team of flea and tick control experts to see if they qualify for our BRAVECTO Satisfaction Guarantee. Our team will work with you to ensure that your clients are satisfied. If not, Merck Animal Health will work with the attending veterinarian to ensure the pet owner is refunded for the purchase of BRAVECTO.

## Lack of Effectiveness

- Claims for lack of effectiveness cannot be made until 12 weeks following the initial treatment.
- There is a one-time offer for lack of effectiveness claims, and only one offer is granted per pet.
- Households of 6 or more dogs and/or cats are not eligible.
- The satisfaction guarantee does not cover any other costs, including but not limited to those associated with the control of fleas/ticks, the treatment of flea/tick-borne diseases, medical treatments or procedures, including treatment of Flea Allergy Dermatitis.

## Palatability/Ingestion

- BRAVECTO is highly palatable.<sup>1</sup> For pets unable to be dosed with BRAVECTO, Merck Animal Health will work with the veterinarian to ensure the pet owner is refunded for the purchase of BRAVECTO.
- For maximum effectiveness, it is recommended to re-dose any pet that vomits within 3 hours of receiving BRAVECTO.<sup>†</sup> Merck Animal Health can send a replacement chew to the veterinarian for re-dosing (limit of 2 replacements per pet).

<sup>†</sup>All treatment recommendations should be at the discretion of the attending veterinarian.

## Eligibility Requirements and Specifics of the Program

- An established veterinary-client-patient relationship must exist and the product must have been prescribed by, and purchased through, a licensed veterinarian.
- BRAVECTO must be used according to label directions.
- All pets in the household must be treated with an approved flea/tick product while BRAVECTO is in use. Untreated pets may harbor a flea infestation.
- An itemized receipt for the purchase of BRAVECTO from a veterinarian must be submitted to Merck Animal Health. The receipt must show the owner's name, the pets' name(s), place of purchase, date of purchase (which must be within the last 12 months), quantity purchased, product brand name, and purchase price.
- If multiple doses were purchased for multiple pets, but are only indicated for one pet on the receipt, the hospital staff will be asked to note this on the receipt.
- Merck Animal Health reserves the right to cancel or amend the Satisfaction Guarantee program at any time.

For technical assistance or to report a suspected adverse drug reaction, contact Merck Animal Health at 1-800-224-5318.

\*Bravecto kills fleas, prevents flea infestations, and kills ticks (black-legged tick, American dog tick, and brown dog tick) for 12 weeks. Bravecto also kills lone star ticks for 8 weeks.

IMPORTANT SAFETY INFORMATION: The most common adverse reactions recorded in clinical trials were vomiting, decreased appetite, diarrhea, lethargy, polydipsia, and flatulence. Bravecto has not been shown to be effective for 12-weeks' duration in puppies less than 6 months of age. Bravecto is not effective against lone star ticks beyond 8 weeks after dosing.

Reference: 1. Bravecto [prescribing information]. Summit, NJ: Merck Animal Health; 2014.

Please see reverse side for full Prescribing Information.

**BRAVECTO™**  
(FLURALANER)

